

NEW APPLICATION



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AZ CORP COMMISSION DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

AUG 1 9 2014

Docket Control Center Utilities Division Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007

T-20913A-14-0306

DOCKETED BY

RE:

Mobilitie, LLC

Application and Petition for Certificate of Convenience and Necessity to Provide

Telecommunications Services

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the application and petition for a certificate of convenience and necessity to provide facilities based local exchange telecommunications services submitted on behalf of Mobilitie, LLC ("Mobilitie").

Prior to submitting the required financial information, issuance of a protective order by staff is respectfully requested. Please send the document to the attention of the undersigned at ymp@commlawgroup.com

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope for that purpose.

Any questions you may have regarding this filing should be directed to my attention at (703) 714-1309 or via email to vmp@commlawgroup.com. Thank you for your assistance in this matter.

Respectfully-submitted

Vineetha Pillai

Counsel to Mobilitie, LLC

Enclosures

MARASHLIAN & DONAHUE, LLC

APPLICATION CERTIFICATE OF CONVENIENCE & NECESSITY

If the Applicant wants to provide any type of Non-Customer Owned Pay Telephone ("COPT") telecommunications services in Arizona, provide the Arizona Corporation Commission ("Commission") with information being requested.

Remember that information submitted for a Certificate of Convenience and Necessity ("CC&N") will be made part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. <u>Mail your original CC&N application plus thirteen (13) copies to Arizona Corporation Commission, Docket Control, 1200 W.</u> Washington Street, Phoenix, AZ 85007-2927.

Make sure you use the Application form dated May 24, 2010. Also, make sure you answer each numbered item and part of the item in each section of the Application form. If you do not use the correct Application form and/or do not completely answer the numbered item(s), Staff will request the Applicant to re-submit the Application form and/or complete any of the numbered item(s) and part of the item in a data request. In order for Staff to review your Application, complete the following form. Thank you.

ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services

Mail original plus 13 copies of completed application to: For Docket Control Only: (Please Stamp Here) **Docket Control Center** Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007-2927 Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services. Type of Service: Docket No.: _____ Date: ____ Date Docketed: Type of Service: Docket No.: _____ Date: ____ Date Docketed: A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION Please indicate the type of telecommunications services that you want to provide in Arizona and mark the appropriate box(s). Resold Long Distance Telecommunications Services (Answer Sections A, B). Resold Local Exchange Telecommunications Services (Answer Sections A, B, C). Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D). Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, C, D, E) Alternative Operator Services Telecommunications Services (Answer Sections A, B) Other _____ (Please attach complete description) The name, address, telephone number (including area code), facsimile number (including area code), email address, and World Wide Web address (if one is available for consumer access) of the Applicant: Mobilitie, LLC 2220 University Drive Newport Beach, CA 92660 Tel. (949) 515-1500 Fax. (949) 274-7556 Email. info@mobilitie.com http://www.mobilitie.com/

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):
N/A
(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:
Chester Bragado
2220 University Drive
Newport Beach, CA 92660
Tel. (949) 999-5790
Fax. (949) 274-7556
Email. chester@mobilitie.com
(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:
Vineetha Pillai
1420 Spring Hill Road, Suite 401
McLean, VA 22102
Tel. (703) 714-1309
Fax. (703) 714-1330
Email. vmp@commlawgroup.com
(A-6) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Complaint Contact Person:
Chester Bragado
2220 University Drive
Newport Beach, CA 92660
Tel. (949) 999-5790
Fax. (949) 274-7556
Email. chester@mobilitie.com
(A-7) What type of legal entity is the Applicant? Mark the appropriate box(s) and category.
Sole proprietorship
Partnership: Limited, General, Arizona, Foreign
Limited Liability Company: Arizona, _X_ Foreign - Nevada
Corporation: "S", "C", Non-profit

	Other, specify:
(A-8)	Please include "Attachment A":
` ′	Attachment "A" must include the following information:
	 A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in Arizona.
	 A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
	3. Indicate percentages of ownership of each person listed in A-8.2.
See A	attachment A
(A-9)	Include your Tariff as "Attachment B".
	Your Tariff must include the following information:
	 Proposed Rates and Charges for each service offered (reference by Tariff page number). Original Page Nos. 40-41.
	2. Tariff Maximum Rate and Prices to be charged (reference by Tariff page number). Original Page Nos. 40-41. Applicant will be providing service rates on an individual customer basis.
	 Terms and Conditions Applicable to provision of Service (reference by Tariff page number). Original Page Nos. 8-9
	 Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number). Original Page Nos. 19-21
	 The proposed fee that will be charged for returned checks (reference by Tariff page number). Original Page No. 40
See At	tachment B
(A-10)	Indicate the geographic market to be served:
	Statewide. (Applicant adopts statewide map of Arizona provided with this application).
	Other. Describe and provide a detailed map depicting the area.
See <u>At</u>	tachment F
involve	Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently ed in any formal or informal complaint proceedings before any state or federal regulatory commission, strative agency, or law enforcement agency.
	Describe in detail any such involvement. Please make sure you provide the following information:
	1. States in which the Applicant has been or is involved in proceedings.
	2. Detailed explanations of the Substance of the Complaints.
	3. Commission Orders that resolved any and all Complaints.

4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.
See <u>Attachment G</u>
(A-12) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.
Describe in detail any such judgments or convictions. Please make sure you provide the following information:
States involved in the judgments and/or convictions.
2. Reasons for the investigation and/or judgment.
3. Copy of the Court order, if applicable.
See <u>Attachment G</u>
(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers
via 1+101XXXX access.
Yes No
(A-14) Is Applicant willing to post a Performance Bond? Please check appropriate box(s).
For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.
Yes No
If "No", continue to question (A-15).
For Local Exchange Resellers, a \$25,000 bond will be recommended.
Yes No
If "No", continue to question (A-15).
For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.
Yes No
If "No", continue to question (A-15).
For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.
Yes No
If any box in (A-14) is marked "No", continue to question (A-15).
Note: Amounts are cumulative if the Applicant is applying for more than one type of service.

(A-15) If any box in (A-14) is marked "No", provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the Applicant's superior financial position limits any risk to Arizona consumers.
All boxes marked "No," cover services that Applicant is not seeking authority to provide.
(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the Applicant is requesting authority to provide service. Note: For Resellers, the Applicant must complete and submit an Affidavit of Publication Form as Attachment
"C" before Staff prepares and issues its report. Refer to the Commission's website for Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication). For Facilities-Based Service Providers, the Hearing Division will advise the Applicant of the date of the hearing and the publication of legal notice. Do not publish legal notice or file affidavits of publication until you are advised to do so by the Hearing Division.
See Attachment C
(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in Arizona: Yes No
If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.
(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in Arizona:
Note: If the Applicant is currently approved to provide telecommunications services that the Applicant intends to provide in Arizona in less than six states, excluding Arizona, list the Public Utility Commission ("PUC") of each state that granted the authorization. For each PUC listed provide the name of the contact person, their phone number, mailing address including zip code, and e-mail address.
Applicant has not had an application denied. They are approved in the following states: Alaska, Arkansas, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Iowa, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Minnesota, Missouri, Montana, Nebraska, Nevada, New Mexico, New Jersey, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin and Wyoming.

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in Arizona.				
Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide in Arizona in six or more states, excluding Arizona, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in Arizona in five or less states, list the key personnel employed by the Applicant. Indicate each employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.				
See Attachment H				
(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.				
N/A				
(A-21) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:				
Decision # 64178 Resold Long Distance				
Decision # 64178 Resold LEC				
Decision # 64178 Facilities Based Long Distance				
Decision # 64178 Facilities Based LEC				
B. FINANCIAL INFORMATION				
(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.				
Yes No				
If "No," explain why and give the date on which the Applicant began operations.				
(B-2) Include "Attachment D".				
Provide the Applicant's financial information for the two (2) most recent years.				
1. A copy of the Applicant's balance sheet.				
2. A copy of the Applicant's income statement.				
3. A copy of the Applicant's audit report.				
4. A copy of the Applicant's retained earnings balance.				
5. A copy of all related notes to the financial statements and information.				
Note: Make sure "most recent years" includes current calendar year or current year reporting period.				

See <u>Attachment D</u> . Financial statements will be submitted pursuant to issuance of a protective order.				
(B-3)	Ind	icate if the Applicant will rely on the financial resources of its Parent Company, if applicable.		
N/A				
(B-4)	The	Applicant must provide the following information.		
	1.	Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.		
	2.	Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.		
	3.	Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.		
	4.	If the projected value of all assets is zero, please specifically state this in your response.		
	5.	If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.		
		_		
See Att	<u>achr</u>	nent E.		
C. RESOLD AND/OR FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES				
(C-1) Indicate if the Applicant has a resale agreement in operation,				
Yes No				
	If "Yes", please reference the resale agreement by Commission Docket Number or Commission Decision Number.			

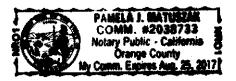
D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES				
(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:				
Yes No				
If "Yes," provide the following information:				
 The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in Arizona. 				
 Identify the types of facilities-based long distance telecommunications services AND/OR facilities- based local exchange telecommunications services that the Applicant sells in Arizona. 				
If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in Arizona.				
Applicant will not be selling standard long distance and local exchange services in Arizona. Applicant builds networks as a neutral host provider of infrastructure solutions to wireless carriers.				
E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES				
(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the Commission in Commission Decision Number 59421:				
Yes No				
(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:				
Yes No				
Applicant will not be directly providing E911 services, but will, to the extent of its services ensure that its customers are providing these services to end-users.				
(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):				
Yes No				
Applicant does not operate a switch.				

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or

partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.

use ordered	by the Commission. I certify that to the best of m
ided in this A	Application and Petition is true and correct.
	The L
(Signa	ture of Authorized Representative)
/ //	3/7/2014
(Date)	
_	
Mark A	Askelson
Senior	Vice President of Investments

SUBSCRIBED AND SWORN to before me this 1th day of August, 2014



NOTARY PUBLIC

My Commission Expires August 35, 2017

Table of Attachments

Attachment A Arizona Certificate of Authority and Officer/Ownership Information

Attachment B Tariff

Attachment C Affidavit of Publication

Attachment D Financial Statements

Attachment E Financial Projections

Attachment F Geographic Market

Attachment G Civil, Criminal & Regulatory History

Attachment H Current Jurisdictions of Operation

ATTACHMENT A

Arizona Certificate of Good Standing
List of Officers with Ownership of Each





STATE OF ARIZONA



Office of the CORPORATION COMMISSION

CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, Jodi A. Jerich, Executive Director of the Arizona Corporation Commission, do hereby certify that

MOBILITIE. LLC

a foreign limited liability company organized under the laws of the jurisdiction of California did obtain a Certificate of Registration in Arizona on the 29th day of January 2007.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said limited liability company has not had its Certificate of Registration revoked for failure to comply with the provisions of A.R.S. section 29-601 et seq., the Arizona Limited Liability Company Act; and that the said limited liability company has not filed a Certificate of Cancellation as of the date of this certificate.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.

IN WITNESS WHEREOF, I have hereunto set my hand affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 13th Day of June, 2014, A. D.



John A. Jerich, Executive Director

a. 1078775

Gary Jabara, Founder and Chief Executive Officer (90%)

Christos Karmis, President (0%)

Mark Askelson, Senior Vice President of Investments (0%)

Brian Schaefgen, Chief Financial Officer (0%)

ATTACHMENT B

Tariff

TITLE SHEET

COMPETITIVE LOCAL TELECOMMUNICATIONS SERVICES

This Tariff applies to the Local Competitive Facilities Based Intrastate Telecommunications Service furnished by Mobilitie, LLC ("Company"). This tariff is on file with the Arizona Corporation Commission ("Commission"), and copies may be inspected, during normal business hours, at the Company's principal place of business.

(ssued: June	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sheet	Revision	Sheet	Revision
1	Original	25	Original
2	Original	26	Original
3	Original	27	Original
4	Original	28	Original
5	Original	29	Original
6	Original	30	Original
7	Original	31	Original
8	Original	32	Original
9	Original	33	Original
10	Original	34	Original
11	Original	35	Original
12	Original	36	Original
13	Original	37	Original
14	Original	38	Original
15	Original	39	Original
16	Original	40	Original
17	Original	41	Original
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		
23	Original		
24	Original		

Issued: June	, 2014	·	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

TABLE OF CONTENTS

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Section 3 - Rates and Services	39

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Gary Jabara, Chief Executive Officer Mobilitie, LLC Issued By:

SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

- D Deleted or Discontinued Material
- I Change Resulting In A Rate Increase
- M Moved From Another Tariff Location
- N New Material
- R Change Resulting In A Rate Reduction
- T Change In Text Only, No Change In Rate

Issued: June	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. <u>Paragraph Numbering Sequence</u> There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a)

D. <u>Check Sheets</u> - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

Issued: June , 2014 Effective: , 2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to Mobilitie, LLC, unless otherwise specified or clearly indicated by the context.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Commission - The Arizona Corporation Commission.

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Exchange Access Line - The serving central office line equipment and all plant facilities up to and including the Standard Network Interface.

ILEC - Incumbent Local Exchange Carrier.

LEC - Local Exchange Carrier.

Issued: June _	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (contd.)

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

		_	
Issued: June	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Application of Tariff

- 2.1.1.A. This Tariff contains the regulations and rates applicable to intrastate communications services provided by Carrier for telecommunications between points within the State. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff. Service is available 24 hours a day, seven days a week.
 - 2.1.1.B. The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Terms and Conditions

2.1.2.A. Except as otherwise provided herein, the minimum period of service is one calendar month. All payments for service are due by the date specified on the bill sent by the Company which may not be less than 21 days after the date of the postmark on the bill. All calculations of dates set forth in this tariff shall be based on calendar days.

Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.

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- 2.1.2.B At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates, unless terminated by either party upon proper written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.
- 2.1.2.C This tariff shall be interpreted and governed by the laws of the State of Arizona.
- 2.1.2.D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.2.E The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.2 Shortage of Equipment or Facilities

2.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

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2.2.2 The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier, other providers to the Company and the Company's network capacity and/or coverage area.

2.3 Use of Service

- 2.3.1 Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.
- 2.3.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.3.3 The Customer may not use the services so as to interfere with or impair service over any facilities or associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.

2.4 Liabilities of the Company and Indemnification

- 2.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors or other defects, representation, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall not exceed the applicable charges under this Tariff for such service. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents.
- 2.4.2 The Company shall not be liable for loss or damage sustained by reason of failure in or breakdown of facilities or equipment provided by third parties not under its control. In no event shall the Company's liability for any failure, breakdown or interruption in services exceed the charges applicable under this Tariff for such service.

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- 2.4.3 The company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- 2.4.4 The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to, acts of God, fires, lightning, floods or other catastrophes; any law, order, regulations, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, any failure of local exchange company lines or delays caused by the underlying local exchange company or the Customer or end-user.
- 2.4.5 The Customer is required to notify the Company of any changes to Customer's equipment, including software controlling the equipment's function. The Company is not liable for interruptions in service caused by Customer's failure to notify the Company prior to any change.
- 2.4.6 The Company does not guarantee nor make any warranty with respect to installations it provides for use in a explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

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2.4.7 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays associated with normal construction procedures of its underlying carrier(s). Such delays shall include, but not be limited, to delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, and delays in actual construction work.

The Company may undertake to use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

- 2.4.8 The Company is not liable for any defacement of or damage to the Premises of a Customer (or authorized or Joint User) resulting from the furnishing of services or equipment of such Premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of agents or employees of the Company.
- 2.4.9 The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with Company services provided hereunder.
- 2.4.10 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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- 2.4.11 The Company shall not be liable and shall be indemnified and saved harmless by any customer, end user, or other entity from all loss, claims, demands, suits or other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, end user, or other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the Premises of any Customer, end user or any other entity or any other property whether owned or controlled by the Customer, end user, or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer, end user, or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the Company which is not the direct result of the Company's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of the Company.
- 2.4.12 The Customer and any Authorized Users or Joint Users, jointly and severally. shall indemnify and save the Company harmless from claims, loss, damage, expense (including attorneys' fees and court costs), or liability for libel, slander, or copyright infringement arising from the use of the service; and from claims, loss, damage, expense or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer furnished, Authorized User, or Joint User furnished, or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys' fees and court costs), or liability arising out of any commission or omission by the Customer, Authorized User, or Joint User in connection with the service. In the event that any such infringing use is enjoined, the Customer, Authorized User, or Joint User, at its option and expense shall obtain immediately a dismissal or stay or such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer, Authorized User, or Joint User shall defend, on behalf of the Company and upon the request by the Company, any suit brought or claim asserted against the Company for any such slander, libel infringement or other claims.

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2.5 Equipment

The Company's service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment or facilities is compatible with such equipment or facilities.

2.6 Alternative Telephone Service

- 2.6.1 Alternative Telephone Service is defined as, except where technology impracticable, a wireless telephone capable of making local calls, and may also include, but is not limited to, call forwarding, voice mail, or paging services.
- 2.6.2 When alternative telephone service is appropriate, the customer may select one of the alternative telephone services offered by the Company. The alternative telephone service shall be provided at no cost to the customer for the provision of local service.

2.7 Installation

2.7.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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- 2.7.2 If the Company fails to keep a scheduled repair or installation appointment when a customer premises visit requires a customer to be present, the Company shall credit the customer \$50 per missed appointment. A credit does not apply when the Company provides the customer with 24-hour notice of its inability to keep the appointment. The 24-hour notice period shall be construed to mean 24 hours notice by the end of each 4 hour window the day before the scheduled appointment.
- 2.7.3 Credits New Service Installation Delays
 - 2.7.3.A The Company shall install basic local exchange service within 5 business days after receipt of an order from the customer unless the customer requests an installation dated that is beyond 5 business days after placing the order for basic service. (If the Company offers basic local exchange service utilizing the network of network elements of another carrier shall install new lines for basic local exchange service within 3 business days after provisioning has been completed by the other carrier.)
 - 2.7.3.B If the Company fails to install basic local service within five (5) business days. The Company will waive 50% of any installation charges.
 - 2.7.3.C If the Company fails to install service within ten (10) business days after the service application is placed, or fails to install service within 5 business days after the customer's requested installation date, if the requested date was more that 5 business days after the date of the order, the Company shall waive 100% of the installation charge, or in the absences of an installation charge, the Company shall provide a credit of \$50.

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- 2.7.3.D For each day that the failure to install service continues beyond the initial ten (10) business days, or beyond five (5) business days after the customer's requested installation date, which ever is greater, the Company will either provide alternative telephone service or an additional credit of \$20 per day, at the Customer's option until service has been installed.
- 2.7.3.E The customer shall be notified that he/she may choose alternative telephone service or an additional credit of \$20 per day when installation is delayed continues beyond the initial 10 business days, or beyond 5 business days after the customer's requested installation date, if the requested date was more than 5 business days after the date of the order, so the customer can exercise his/her option. In the absence of an election by the customer, the customer shall receive \$20 per day.
- 2.7.3.F If installation of service is requested on or by a date more that 5 business days in the future, the Company shall install service by the date requested.
- 2.7.3.G. The terms of this section do not apply where Customer's service requires new or additional construction, including deployment of fiber or other facilities; regulatory, rights-of-way or other approvals; or the action or involvement of any third-party beyond the Company's control.
- 2.7.4 At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours. In such case, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request, extends beyond regular business hours into time period including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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- 2.7.5 The provision of any services herein are subject to and contingent upon the company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, and may be required to be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses, and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Arizona Corporation Commission or other applicable agency, and Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions or directives.
- 2.7.6 If the Company requires an outside plant build out or modification to provide service to the Customer the Company will notify the Customer of the need for the build out and an estimate of how soon the outside plant build out can be completed. If the Company determines that the outside plant build out is not possible or practical the Company will refer the customer to the ILEC for service since the Company, unlike the ILEC, does not receive funding from the Universal Service Fund or other such government related funds.

2.8 Establishing Credit

- 2.8.1 The Company, in order to assure the payment of its charges for service, may require applicants and customers to establish and maintain credit.
- 2.8.2 Applicants for Service
 - 2.8.2.A The Company may refuse to furnish service to an applicant that has not established credit or has not paid charges for service of the same classification (residence or business), previously furnished by the Company at the same or another address, until arrangements suitable to the Company have been made to pay such charges.
 - 2.8.2.B Residence service applicants may establish credit in one of the following ways:

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Responding in a manner satisfactory to the Company to a set of standard questions. The applicant may be required to provide proof in support of these responses.

Payment of a cash deposit to the Company in accordance with the following section.

Providing a sufficient written guarantee of payment for service by a guarantor satisfactory to the Company.

Providing a surety bond, provided that such surety bond has been issued by an insurance company that has received a certificate of authority from the Arizona Department of Insurance to do business in Arizona.

- 2.8.2.C Business service applicants may establish credit by meeting the requirements of the Company's Business Credit Evaluation Plan.
- 2.8.2.D If verification of an applicant's credit is required, the Company will permit service to be installed upon the advance payment by the applicant of an amount equal to applicable service charges and initial nonrecurring charges applicable for service installation plus the estimated amount of the applicant's monthly bill for service. Such advance payment will be credited to the applicant's service account but does not relieve the applicant of his responsibility to subsequently establish credit in accordance with the rules.
- 2.8.2.E If credit is not established the Company may disconnect the service not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.
- 2.8.2.F When a customer's service has been disconnected in accordance with the above, service will not be reconnected until the customer has established credit.

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2.8.3 Customers

- 2.8.3.A A customer may be required to reestablish credit by the payment or increase of a cash deposit in accordance with the Deposit section when any of the following conditions occur:
 - During the first twelve months that a customer receives service, the customer pays late four times or has service disconnected by the Company for nonpayment two times.
 - After the first twelve months that the customer has received service, the customer has had service disconnected twice by the Company within a twelve month period or the Company provides evidence that the customer used a device or scheme to obtain service without payment.
 - After the first twelve months that a business customer has received service, the business customer pays late at least six times during any twelve month period.
- 2.8.3.B Payment by the customer of delinquent bills may not of itself relieve the customer from the obligation of establishing credit.
- 2.8.3.C The Company will make its request for a deposit within 45 days after the event giving rise to the request takes place.

2.9 Deposits

The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges.

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The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.9.1 Amount of Deposit

The amount of the cash deposit may not exceed two (2) month's estimated usage for residential customers and four (4) month's estimated usage for business customers.

2.9.2 Payment of Deposits

The company may request that a maximum of 1/3 of the amount of the requested deposit from any customer be paid within twelve (12) days after the date of the request for deposit. An applicant may be requested to pay no more than 1/3 of the deposit amount prior to the establishment of service. At least two billing periods shall be allowed for the balance of the deposit. A customer or applicant may, at their option, pay the deposit on a more expedited schedule.

2.9.3 Refund of Deposit

Deposits plus interest will automatically be refunded after being held for 12 months so long as:

- the customer has paid any past due bill for service owed to the company;
- service has not been discontinued for nonpayment;
- the customer has not paid late four (4) times, or
- the company has not provided evidence that the customer used a device or scheme to obtain service without payment.

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2.9.4 Adjustments to Deposit

If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate.

2.9.5 Interest to be Paid on Deposits

Interest at the percentage rate determined annually by the Commission shall be paid by the Company on all deposits made for the purpose of establishing credit but in no case shall interest be allowed for a period extending beyond the date of refund or the date service is terminated, whichever date is earlier. Interest shall be computed from the date of payment of the deposit and shall be paid to the customer as follows:

- By credit to the customer's account annually, or
- By payment, no more than once in any 12 months' period, when requested by the customer, or
- By adding the accrued interest to the amount of the deposit at the time such deposit is refunded or applied to an unpaid bill of the customer.

2.9.6 Records of Deposits

The Company shall maintain records of deposits together with interest, which collectively will show all transaction pertaining to each deposit. The Company shall provide the applicant or customer with a Deposit Receipt for any deposit received. The receipt will show the customer's name, service address, serial number, type of service, amount of deposit, rate of interest, date received, Company's name, and a statement of the conditions under which the deposit will be refunded.

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2.10 Payment for Services

- 2.10.1 The due date printed on the bill will be at least 21 days after the date of the postmark on the bill, if mailed, or the date of delivery as shown on the bill if delivered by other means. Customers may pay for service by check, draft or other negotiable instrument denominated in U.S. dollars acceptable to the company or in United States currency.
- 2.10.2 The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.
- 2.10.3 Billing inquiries may be directed to the Company at the number on the customer bill. When a customer disputes a particular bill, the company shall not discontinue service for nonpayment so long as the customer pays the undisputed portion of the bill; pays all future periodic bills by the due date; and enters into discussions with the company to settle the dispute with dispatch. No late payment charge shall be charged on any disputed bill paid within fourteen (14) days of resolution of the dispute if the complaint was filed before the bill became past due.
- 2.10.4 In the event a customer pays a bill as submitted by the Company and the billing is later found to be incorrect due to an error either in charging more than the published rate, in measuring the quantity or volume of service provided, or in charging for the incorrect class of service, the company will refund the overcharge with interest from the date of overpayment by the Customer.

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2.11 Deferred Payment Agreements

- 2.11.1 Residential customers who are indebted to the Company for past due utility service shall have the opportunity to make arrangements with the Company to retire the delinquent amount by periodic payments. All applicants for service, nonresidential customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to the Company for past due utility service, may have the opportunity, at the discretion of the company, to make such arrangements.
- 2.11.2 The terms and conditions of a Deferred Payment Agreement will be in writing and will be determined by the Company after consideration of the size of the past due account, the customer's or applicant's ability to pay, the customer's or applicant's payment history, reasons for delinquency, and any other relevant factors relating to the circumstance of the customer's or applicant's service.
- 2.11.3 An applicant for residential service or a residential customer will be required to pay no more than ¼ of the amount past due at the time of entering into the Deferred Payment Agreement. An applicant for business service or a business customer will be required to pay no more than 1/3 of the amount past due at the time of entering into the Deferred Payment Agreement. The Company will allow the customer or applicant a minimum of four months and a maximum of twelve months in which to complete payment pursuant to this Agreement.
- 2.11.4 A Deferred Payment Agreement will be in writing, with a copy provided to the applicant or customer, and will explain that the customer is required to pay all future bills by the due date and provide the terms of the agreement as to how the delinquent amount is to be retired.

2.12 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

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2.13 Late Payment Charge

The Company will assess a late payment charge equal to the amount prescribed in this tariff.

2.14 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the Company.

2.15 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.16 Termination of Service by Carrier

- 2.16.1 The Company may discontinue or refuse service for any of the reasons set forth below:
 - For failure to make or increase a deposit as set forth herein.
 - For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or customer at the same or another location, or where the applicant or customer voluntarily assumed, in writing, responsibility for the bills of another applicant or customer. The Company may discontinue service if the current customer is liable for a past due bill for telephone service, unless the Customer, at the option of the Company, pays any past due bill and/or provides a deposit and/or enters into a deferred payment agreement.

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- For failure to provide company representatives with necessary access to the company-owned service equipment, after the Company has made a written request for access.
- For failure to make payment in accordance with the terms of a deferred payment arrangement;
- The Company has reason to believe that a customer has used a device or scheme to obtain service without payment and where the company has so notified the customer prior to disconnection.
- For violation of or noncompliance with a Commission order.
- For violation of or noncompliance with any rules off the company on file with the Commission for which the company is authorized by tariff to discontinue service for violation or noncompliance on the part of the customer or user;
- For violation of or noncompliance with municipal ordinances and/or other laws pertaining to service.
- The Customer's use of equipment adversely affects the Company's service to others. This disconnection may be done without notice to the Customer or user.
- Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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- Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.16.2 The following will not constitute sufficient cause for discontinuance or refusal of service:
 - Except as set forth in section 2.16.1. above, failure to pay the past due bill of a previous customer of the premises to be served, unless the applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous customer, or the previous customer is currently a member of the same household as the applicant.
 - Failure to pay charges for directory advertising.
 - Failure to pay the past due bill for a different class of service (residential or business).
 - Failure to pay charges for terminal equipment or other telephone equipment purchased from the Company, an affiliate, or a subsidiary.

2.16.3 Discontinuance Procedures

- The Company will only discontinue service after it has mailed or delivered a written notice of discontinuance. Service will not be discontinued until at least five (5) days after delivery of this notice or eight (8) days after the postmark date on a mailed notice. The notice of discontinuance will be delivered separately from any other written matter or bill.

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- Notice of discontinuance will not be mailed before the third business day following the due date shown on the bill.
- Notice of discontinuance will remain in effect for twenty (20) days beyond the date of discontinuance shown on the notice. The Company will not discontinue service beyond the 20 day period until at least five (5) days after delivery of a new written notice of discontinuance or eight (8) days after the postmark on a mailed notice.
- In addition to the written notice, the company shall attempt to advise the customer when service is scheduled for discontinuance. The company shall not deliver more than two consecutive notices of discontinuance for past due bill without engaging in collection activity with the customer.
- Service will not be discontinued for a past due bill after 12:00 noon on a day before or on any Saturday, Sunday, legal holiday recognized by the State of Arizona, or any day when the utility's business offices are not open. Services will be discontinued only between the hours of 8:00 a.m. and 2:00 p.m., unless the Company is prepared to restore the Customer's service within three hours of receipt of payment.
- Service will not be discontinued, and will be restored if discontinued, where a present customer who is indebted to the company enters into and complies with a Deferred Payment Agreement as described in Section 2.10 of these tariffs.

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- 2.16.4 The following additional provisions will apply for the termination of residential service:
 - The Company will postpone discontinuance of telephone service to a residential customer for thirty (30) days from the date of certification by a licensed physician that discontinuance of service will aggravate an existing medical emergency or create a medical emergency for the customer or a permanent resident in the customer's household. Initial certification by the certifying physician may be by telephone if written certification is forwarded within five (5) days.
 - This certificate of medical emergency must be in writing on stationery which clearly sets forth the name of the doctor, hospital, or medical clinic. The certificate must clearly show the name of the person whose illness would be aggravated, the nature of the medical emergency, and the name, title, and signature of the licensed physician certifying the medical emergency.
 - Initial certification shall prohibit discontinuance of service for thirty (30) days. Certification may be renewed by the customer for one additional thirty (30) day period by providing another certificate to the utility. Failure to so renew the certificate shall entitle the utility to initiate discontinuance procedures. Within the first 30 days the customer must enter into a Deferred Payment Agreement for the retirement of the unpaid balance of the account and keep the current account paid during the period that the unpaid balance is to be retired.
 - In the event service is discontinued within ten (10) days prior to certification of illness by or for a qualifying resident, service shall be restored to that residence if a proper certification is thereafter made in accordance with the foregoing provisions.

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2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify

Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.17.1 Credit for interruptions

- 2.17.1.A Subject to the exceptions contained in Section 2.17, when use of service or facilities is furnished by the Company is interrupted, the following adjustments of the monthly Recurring Charges subject to interruptions will be allowed for the service and facilities rendered useless and inoperable by the reason of the interruption whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by the Company:
- 2.17.1.B If the interruption lasts for greater than twenty-four (24) hours but equal to or less than forty-eight (48) hours, Company shall provide a credit equal to a pro-rata portion of monthly recurring charges for the services interrupted;
- 2.17.1.C If the interruption last for greater than forty-eight (48) hours but equal to or less than seventy-two (72) hours, Company shall provide a credit for 33% of one month's recurring charges for all interrupted services;
- 2.17.1.D If the interruption last for greater than seventy-two (72) hours but equal to or less than ninety-six (96) hours, Company shall provide a credit 67% of one month's recurring charges for all interrupted services;

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- 2.17.1.E If the interruption last for greater than ninety-six (96) hours but equal to or less than one hundred (120) hours, Company shall provide a credit for one full month's recurring charges for all interrupted services;
- 2.17.1.F If the interruption last for greater than one hundred (120) hours, Company will provide alternative phone service to the Customers or provide an additional credit of \$20 per day, at the Customer's option.
- 2.17.1.G The credit for services applies to the following non-usage sensitive services:
 - Monthly Basic Local Service
 - End User Common Line Charge (EUCL) (may be referred to as Subscriber Line Charges -SLC)
 - Flat Rated Extended Area Service (where applicable)
 - Custom Calling Features
 - Class Features
- 2.17.1.H For calculating credit allowances, every month is considered to have 30 days. Only those facilities on the interrupted portion of the circuit will receive a credit.
- 2.17.1.I The customer shall be notified that he/she may choose alternative telephone service or an additional credit of \$20 per day when the service disruption continues beyond the initial 120-hour period, so the customer can exercise his/her option. In the absence of an election by the customer, the customer shall receive \$20 per day.
- 2.17.2 Limitations on Credit for Interruption Allowance

Credits do not apply if the violations of a service quality standard:

2.17.2.A occurs as a result of a negligent or willful act on the part of the customer;

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- 2.17.2.B occurs as a result of a malfunction of the customer-owned telephone equipment or inside wiring;
- 2.17.2.C occurs as a result of, or is extended by, an emergency situation; An emergency situation is defined as:
 - a declaration made by the applicable State or federal governmental agency that the area served by the Company is either a State or federal disaster area; or
 - an act of third parties, including acts of terrorism, vandalism, riot, civil unrest, or war, or acts of parties that are not agents, employees or contractors of the Company, or the first 7 calendar days of a strike or other work stoppage; or
 - a severe storm, tornado, earthquake, flood or fire, including any severe storm, tornado, earthquake, flood fire that prevents the Company for restoring service due to impassable roads, downed power lines, or the closing off of affected areas by public safety officials.
- 2.17.2.D An emergency situation shall not include:
 - a single event caused by high temperature conditions alone; or
 - a single event caused, or exacerbated in scope and duration, by acts or omissions of the Company, its agents, employees or contractors or by conditions of facilities, equipment, or premises owed or operated by the Company; or
 - any service interruption that occurs during a single event listed above, but are not caused by those single events; or

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- a single event that the Company could have reasonably foreseen and taken precaution to prevent; provided, however, that in no event shall a Company be required to undertake precautions that are technically infeasible or economically prohibitive.
- is extended by the Company's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the violation is not further extended by the Company;
- occurs as a result of a customer request to change the scheduled appointment, provided that the violation is not further extended by the Company;
- occurs as a result of a Company's right to refuse service to a customer; or
- occurs as a result of a lack of facilities where a customer requests service at a geographically remote location, a customer requests service in a geographic area where the Company is not currently offering service, or there are insufficient facilities to meet the customer's request for Service, subject to a Company's obligation for reasonable Facilities planning.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier. The Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

Issued: June	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

2.19 Dishonored Check Charge

Any person submitting a check to the Carrier as payment for services, which is subsequently dishonored by the issuing institution, shall be charged a per check fee as set forth in the rate section of this tariff.

If the customer remits to the company on more than one occasion during a 12 month period a check, draft, or other instrument which is dishonored the company may refuse acceptance of further checks and place the customer on a "cash" basis. Under a "cash" basis the company may require the customer to pay by money order, certified check or cash.

2.20 Service Restoral Charge

The Company will charge a service restoral fee as set forth in this tariff.

This fee will be automatically waived for the customer's first service restoral each calendar year.

2.21 Customer Complaints

Customers can reach the Company's Customer Service department by dialing the number provided on the customer bill. The Company will resolve any disputes properly brought to its attention in an expeditious and reasonable manner.

The company shall direct its personnel engaged in personal contact with the applicant, customer, or user seeking dispute resolution to inform the customer of their right to have the problem considered and acted upon by supervisory personnel of the company where any dispute cannot be resolved. The company shall further direct such supervisory personnel to inform such customer who expresses non-acceptance of the decision of such supervisory personnel of their right to have the problem reviewed by the Commission and shall furnish them with the telephone number and address of the Phoenix Office of the Arizona Corporation Commission as follows:

Arizona Corporation Commission Phoenix Office 1200 W. Washington Street Phoenix, AZ 85007 Phone: 602-542-4251

Issued: June	, 2014	Effective:	, 2014

Issued By: Gary Jabara, Chief Executive Officer

2.22 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.23 Directory Listings

- 2.23.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.
- 2.23.2 The Company is not liable for any errors or omissions in directory listings.

2.24 Universal Emergency Telephone Number Service (911, E911)

2.24.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

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- 2.24.2 This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- 2.24.3 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.24.4 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.24.5 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.24.6 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, tire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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Issued By: Gary Jabara, Chief Executive Officer Mobilitie. LLC

2220 University Drive Newport Beach, CA 92660

2.24.7 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party(ies) accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

2.25 Reserved For Future Use

Issued: June _	, 2014	Effective:	, 2014

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Z.	.20	Keserve	ı tor	ruture	Use

2.27 Reserved for Future Use

Issued: June , 2014 Effective: .	2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

2220 University Drive Newport Beach, CA 92660

2.28 Reserved for Future Use

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC

2220 University Drive Newport Beach, CA 92660

SECTION 3 - RATES AND SERVICES

3.1 Service Area

The Company will provide Local Exchange Service throughout the geographic area serviced by its own outside plant, within the State of Arizona.

3.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when the parties disconnects from the call.
- 3.2.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.2.4 No charges apply to incomplete calls.
 - 3.2.5 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

3.3 Rate Periods

Company's services are not time of day sensitive unless otherwise specified. The same rate applies 24 hours per day, 7 days per week.

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Issued: June _	, 2014	Effective:,	2014

Issued By: Gary Jabara, Chief Executive Officer

Mobilitie, LLC 2220 University Drive

Newport Beach, CA 92660

3.4 Promotional Offerings

The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will notify the Commission of promotional offerings prior to the effective date of the promotion.

3.5 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract, and as approved by the Commission. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

3.6 Returned Check Charge

\$40.00 per check.

3.7 Service Restoral Charge

\$50.00 per occurrence. This charge will automatically be waived on the first occurrence in each calendar year.

3.8 Late Payment Charge

Customers will be charged 1.5% per month of any amounts owed to the Company beyond the due date for such payment.

3.9 Installation Charge

Customers will be charged an installation charge as described below.

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3.10 Basic Local Exchange Service

Flat Rate Basic Business Line Service

Description

With the Flat Rate Basic Business Line Service, the customer pays a monthly rate for an unlimited number of outgoing calls within a specified local calling area.

Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge for an unlimited number of outgoing calls within a specified local calling area. In addition to the nonrecurring charges listed below, service order charges apply. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Rates: Flat Rate Basic Busine	ess Line Service	Monthly ICB	Nonrecurring ICB	
Issued: June, 2014		Effective:	, 2014	
Issued By:	Gary Jabara, Chief Exec	cutive Officer		

Mobilitie, LLC

2220 University Drive Newport Beach, CA 92660

ATTACHMENT C

Affidavit of Publication Form

Affidavit of Publication Form

Applicant will file the Affidavit of Publication a	after this app	plication is filed a	nd Applicant i	is advised of
the hearing date and the Publication of legal not	tice.			

ATTACHMENT D

Financial Statements

Financial Statements

Financial statements will be submitted separately under seal following the issuance of a protective order.

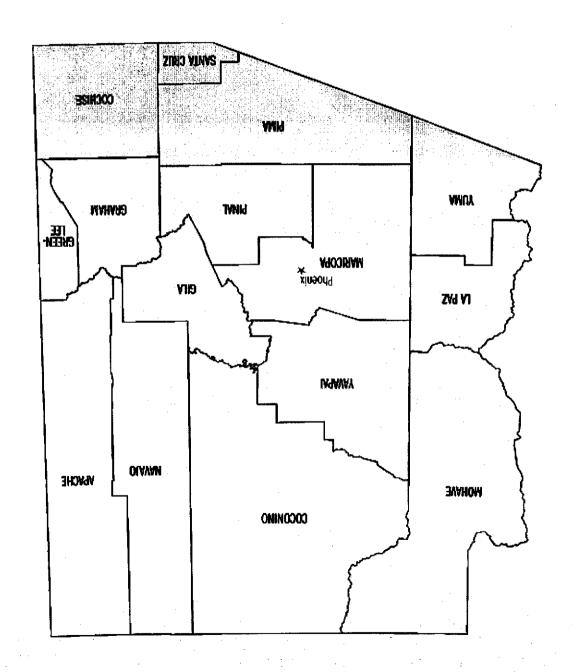
ATTACHMENT E

Financial Projections

- 1. Projected total revenue for the first 12 months: \$0.00
- 2. Operating expenses during the first 12 months: \$0.00
- 3. Net book value of Arizona jurisdictional assets used to provide service in Arizona: \$0.00
- 4. The projected value of all assets is zero.
- 5. N/A

ATTACHMENT F

Arizona Map



ATTACHMENT G

Regulatory Proceeding and Civil Claims History

- October 9, 2013: Staff petitioned for an order to appear and show cause why Applicant's Certificate of Public Convenience and Necessity should not be revoked and why administrative fines should not be imposed because Mobilitie did not
 - At the hearing this was resolved by Mobilitie (via their third compliance company) coordinating filing of past due state reports. Therefore, Mobilitie was able to maintain its Nevada CPCN.
- 2. Mobilitie v. C&H Office Furniture Solutions, Inc. (Orange County Superior Court Case No. 30-2008-00112793)
 - In September 2008, C&H Office Furniture Solutions, Inc. removed pieces of office furniture from Mobilitie's Newport Beach, California storage facility. Mobilitie did not authorize these actions and demanded return of the furniture. C&H Office Furniture refused these requests. On October 2, 2008, Mobilitie filed a Complaint against C&H Furniture, alleging cause of action for (i) conversion, (ii) trespass to chattels, and (iii) claim and delivery. The Complaint was served in January 2009. C&H Office Furniture did not respond to the Complaint. Mobilitie received a default judgment against C&H in June 2009.
- 3. Mobilitie, LLC v. Above and Beyond IT, Inc.
 - Action for breach of contract and breach of express and implied warranties based on defendant's failure to provide adequate hardware and software and failure to implement a network and server that would support Mobilitie's business needs and long-term growth objectives.
 - On January 12, 2007, Mobilitie filed a complaint against Above and Beyond IT, Inc. in the Superior Court of the State of California for the County of Orange. Mobilitie paid defendant \$17,842.38 and defendant completed a server implementation and migration project. However, the hardware and software supplied were deficient in meeting Mobilitie's business needs. Mobilitie sought to recover damages.
 - On September 2007, the defendant paid \$12,000.00 to Mobilitie, and Mobilitie dismissed the lawsuit.
- 4. Century Group, Inc. vs. Mobilitie, LLC
 - Century Group is a recruiting firm that sued Mobilitie for breach of contract based upon Mobilitie's alleged failure to pay the \$25,000.00 fee for Century Group's placement of a candidate with Mobilitie. Mobilitie cross-complained for breach of the parties' oral agreement that Century Group would give Mobilitie a deep

- discount on the placement. Mobilitie also alleged that Century Group acted negligently in disclosing confidential salary and bonus information.
- The case settled on June 2008. Mobilitie paid \$25,000.00 in settlement and the lawsuit was dismissed with mutual releases
- 5. Acquity v. Mobilitie, LLC
 - On December 12, 2007, Acquity Group, Inc. filed a demand for arbitration with the American Arbitration Association, Case no. 73-145-005594-08 against Mobilitie, seeking to recover sums allegedly due Acquity by Mobilitie for services performed pursuant to an April 13, 2007 Master Services Agreement between the parties.
 - Mobilitie entered into a written settlement agreement with Acquity and thereby
 agreed to pay Acquity \$192,000.00 in full settlement of Acquity's claims. As part
 of the settlement agreement, Acquity and Mobilitie provided a release of all of
 their respective claims against each other arising from the Master Services
 Agreement and the work which was the subject of the agreement. Settlement
 payment was made and Acquity dismissed claim with prejudice.
- 6. Mobilitie, LLC vs. Tant, Gill, et al. (Orange County Superior Court Case No. 30-2012-00600477)
 - Mobilitie filed a complaint for compensatory and punitive damages for conversion; intentional violation of the Federal Computer Fraud and Abuse Act (18 U.S.C. § 1030); intentional and unlawful access to stored communications (18 U.S.C. §2707); intentional violation of the California Uniform Trade Secrets Act (C.C.C. §3426, et seq.); and conspiracy.
 - The case was transferred to the U.S. District Court for the Central District of California on October 31, 2012. On April 3, 2013, the case was terminated by an order granting voluntary dismissal.
- 7. Mobilitie, LLC vs. Tant, Gill, et al. (U.S. District Court, Eastern District of Tennessee at Chattanooga Case No. 12-cv-320)
 - Case closed April 4, 2013. Motion to dismiss granted. Case for the same claims as above. Jurisdiction chosen based on diversity.
- 8. Mobilitie, LLC vs. Douglas Lodder (Orange County Superior Court Case No. 30-2014-00702067)
 - Lodder is a former employee of Mobilitie, LLC. Mobilitie filed a complaint against him on January 30, 2014, for compensatory and punitive damages and injunctive relief for: (1) breach of written contracts; (2) intentional interference with advantageous relationships; (3) breach of fiduciary duties; (4) intentional

- violation of the California Unfair Trade Secrets Act (C.C.C. § 3426, et seq.); and, (5) intentional breach of the duty of loyalty (Cal. Labor code 2860).
- Mobilitie contends that after Lodder's employment terminated, he joined a competitor and used Mobilitie's information to enable that competitor to obtain jobs that were being bid on by Mobilitie.
- Lodder has demurred to the complaint and a hearing was granted for June 30, 2014.
- 9. Michael Lanzon, and Bike Religion, Inc. vs. Mariner's Center M2, LLC and Gary Jabara (Orange County Superior Court Case No. 30-2013-00671052)
 - Action brought against Mariner's Center M2, LLC and Gary Jabara for injunction, civil penalties and other equitable relief for a claimed violation of California Business and Professions Codes §17200, by alleged engagement in an unlawful scheme to disrupt and dislocate commercial tenants Michael Lanzon and Bike Religion, Inc.
 - This case is currently pending.

	·	Attachment G, Case #6
2 3 4 5 6	Tim Spivey (State Bar No. 269084) tspivey@rutan.com 611 Anton Boulevard, Suite 1400 Costa Mesa, California 92626-1931 Telephone: 714-641-5100 Facsimile: 714-546-9035	ELECTRONICALLY FILED Superior Court of California, County of Grange 09/25/2012 at 11:56:50 AM Clerk of the Superior Court By Fidel Ibarra, Deputy Clerk
7 8	MOBILÍTIE, LLC	IE STATE OF CALLEODNIA
9	SUPERIOR COURT OF TH	IE STATE OF CALIFORNIA
10	FOR THE COUN	NTY OF ORANGE
11	MOBILITIE, LLC, a Nevada limited liability	Case No. 30-2012-00600477-CU-BT-CXC
12 13	corporation, Plaintiff,	COMPLAINT FOR COMPENSATORY AND PUNITIVE DAMAGES FOR:
14	vs.	1) CONVERSION;
15	PATRICIA A. TANT, an individual; JERRY	2) INTENTIONAL VIOLATION OF THE FEDERAL COMPUTER FRAUD AND
16	SULLIVAN, an individual; JANET GILL, an individual; NETWORK PARTNERS, an entity	ABUSE ACT (18 U.S.C. § 1030); 3) INTENTIONAL AND UNLAWFUL
17	not known; KARI D. WILLIS, an individual; THE WILLIS GROUP, INC., a California corporation, dba THE-E-FACTOR;	ACCESS TO STORED COMMUNICATIONS (18 U.S.C. § 2707);
18	MATTHEW FALLON, an individual; EXCHANGE INCOME CORPORATION, a	4) INTENTIONAL VIOLATION OF THE CALIFORNIA UNIFORM TRADE
19	Canadian corporation; WESTOWER COMMUNICATIONS INC., a corporation; ENDEIRO CAPITAL PARTNERS, LLC, a	SECRETS ACTS (C.C.C. § 3426, et seq.); and 5) CONSPIRACY
20	Florida limited liability corporation; SOLUTION SEVEN, a Tennessee limited	5) CONSTINACT
21	liability company; NEWCO ASSET COMPANY, an entity not known; 180	Judge Kim G. Dunning
22	PARTNERS, a Florida limited liability company; and DOES 1 THROUGH 20,	CX-104
23	Inclusive,	·
24	Defendants.	
25 _. 26 .	111	•
27	<i> </i>	
28	/// .	
Rutan & Tücker, LLP alforneys at law		

COMPLAINT

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ELECTRONICALLY FILED Superior Court of California. County of Orange RUTAN & TUCKER, LLP Milford W. Dahl, Jr. (State Bar No. 36796) 10/01/2012 at 02:03:00 PM mdahi@rutan.com Clerk of the Superior Court By Enrique Veloz Deputy Clerk Ronald P. Oines (State Bar No. 145016) roines@rutan.com Tim Spivey (State Bar No. 269084) tspivey@rutan.com 611 Anton Boulevard, Suite 1400 Costa Mesa, California 92626-1931 Telephone: 714-641-5100 Facsimile: 714-546-9035 Attorneys for Plaintiff MOBILITIE, LLC 8 SUPERIOR COURT OF THE STATE OF CALIFORNIA 9 FOR THE COUNTY OF ORANGE 10 11 MOBILITIE, LLC, a Nevada limited liability Case No. 30-2012-00600477-CU-BT-CXC corporation, 12 FIRST AMENDED COMPLAINT FOR Plaintiff. COMPENSATORY AND PUNITIVE 13 DAMAGES FOR: VS. 14 1) CONVERSION: PATRICIA A. TANT, an individual; JERRY 2) INTENTIONAL VIOLATION OF THE 15 SULLIVAN, an individual; JANET GILL, an FEDERAL COMPUTER FRAUD AND individual; NETWORK PARTNERS, an entity ABUSE ACT (18 U.S.C. § 1030); 16 not known; KARI D. WILLIS, an individual; 3) INTENTIONAL AND UNLAWFUL THE WILLIS GROUP, INC., a California ACCESS TO STORED 17 corporation, dba THE-E-FACTOR; **COMMUNICATIONS (18 U.S.C.** MATTHEW FALLON, an individual; § 2707); 18 EXCHANGE INCOME CORPORATION, a 4) INTENTIONAL VIOLATION OF THE Canadian corporation; WESTOWER CALIFORNIA UNIFORM TRADE COMMUNICATIONS INC., a corporation; SECRETS ACTS (C.C.C. § 3426, et ENDEIRO CAPITAL PARTNERS, LLC, a *seq.*); and Florida limited liability corporation; 5) CÔNSPIRACY SOLUTION SEVEN, a Tennessee limited 21 liability company; NEWCO ASSET COMPANY, an entity not known; 180 PARTNERS, a Florida limited liability company; and DOES 1 THROUGH 20. 23 Inclusive. 24 Defendants. 25 26 1/// III27 IIIRutan & Tucker, LLP ettorneys at law 2564/025318-0109

FIRST AMENDED COMPLAINT

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	1	RUTAN & TUCKER, ELP	2012 NOV CERT U.S. OCENT SAL			
	2	Milford W. Dahl, Jr. (State Bar No. 36796) mdahl@rutan.com Popular Circus (State Bar No. 36796)				
	3	Ronald P. Oines (State Bar No. 145016)				
		Bradley A. Chapin (State Bar No. 232885				
	4	bchapin@rutan.com Timothy A. Spivey (State Bar No. 269084)				
	5	tenivev(a)mitan com				
	6	611 Anton Boulevard, Suite 1400 Costa Mesa, California 92626-1931 Telephone: 714-641-5100				
	7	Facsimile: 714-546-9035	·			
	Q	Attorneys for Plaintiff				
	٥	Attorneys for Plaintiff MOBILITIE, LLC				
	9	UNITED STATES	DISTRICT COURT			
	10	CENTRAL DISTRI	CT OF CALIFORNIA			
	11	MOBILITIE, LLC, a Nevada limited	Case No. 8:12-CV-01896-JVS-AN			
	12	liability corporation,	SECOND AMENDED COMPLAINT			
	13	Plaintiff,	FOR COMPENSATORY AND PUNITIVE DAMAGES AND			
	14	vs.	INJUNCTIVE RELIEF FOR:			
	15	PATRICIA A. TANT, an individual; JERRY SULLIVAN, an individual;	1) CONVERSION;			
	16	IJANET Cille, an individual: KARLD.	2) INTENTIONAL VIOLATION OF THE FEDERAL			
	17		COMPUTER FRAUD AND ABUSE ACT (18 U.S.C. 8 1030):			
		dba THE-E-FÁCTOR; WESTOWER	ABUSE ACT (18 U.S.C. § 1030); 3) INTENTIONAL AND UNLAWFUL ACCESS TO			
	18	GROUP, INC., a California corporation, dba THE-E-FACTOR; WESTOWER COMMUNICATIONS INC., a corporation; ENDEIRO CAPITAL	STORED COMMUNICATIONS			
	19	PARTNERS, LLC, a Florida limited liability corporation; SOLUTION	(18 U.S.C. § 2707); and 4) INTENTIONAL VIOLATION			
	20	liability corporation; SOLUTION SEVEN, a Tennessee limited liability company; and DOES 1 THROUGH 20,	OF THE CALIFORNIA UNIFORM TRADE SECRETS			
	21	Inclusive,	ACTS (C.C.C. § 3426, et seq.)			
	22	Defendants.	DEMAND FOR JURY			
	23		Action Filed: September 25, 2012 Action Removed: October 31, 2012			
\preceq	24		Trial Date: None Set			
\leq	25	111				
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Rutan & Tuckei attorneys at						
2464/025318-0109 4677082.2 a11/26/12 SECOND AMENDED COMPLAINT						
			•			

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TENNESSEE AT CHATTANOOGA

MOBILITIE, LLC, a Nevada limited liability corporation,)
Plaintiff,	
v.) Case No. 12-cv-320
PATRICIA A. TANT, an individual; JERRY	{
SULLIVAN, an individual; JANET GILL, an individual; NETWORK PARTNERS, an) JURY DEMAND
entity not known; MATTHEW FALLON, an	Ì
individual; WESTOWER	{
COMMUNICATIONS INC., a Delaware	\\ \frac{1}{2}
corporation; EXCHANGE INCOME CORP.,	<u> </u>
a Canadian corporation; ENDEIRO	j
CAPITAL PARTNERS, LLC, a Florida)
limited liability corporation; SOLUTION	·)
SEVEN, a Tennessee limited liability	{
company; NEWCO ASSET COMPANY, an	{
entity not known; 180 PARTNERS, a Florida	Ś
limited liability company; and DOES 1	j
THROUGH 20, Inclusive,)
	ý
Defendants.	{
	{
	/

COMPLAINT

Comes now Plaintiff, Mobilitie, LLC, by and through counsel, and for its Complaint against Defendants, alleges as follows:

PARTIES

- 1. Plaintiff is and at all times herein mentioned was a limited liability corporation formed and operating in good standing under the laws of the State of Nevada maintaining its principal place of business in Newport Beach, Orange County, California and doing business throughout the United States.
 - 2. The true names and capacities, whether individual, corporate, associate or

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UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TENNESSEE AT CHATTANOOGA

MOBILITIE, LLC, a Nevada limited liability corporation,)
Plaintiff,)
v.	Case No. 12-cv-00320
PATRICIA A. TANT, an individual; JERRY SULLIVAN, an individual; JANET GILL, an individual; NETWORK PARTNERS, an	ó)) JURY DEMAND
entity not known; MATTHEW FALLON, an individual; WESTOWER)))
COMMUNICATIONS INC., a Delaware corporation; EXCHANGE INCOME CORP., a Canadian corporation; ENDEIRO) } }
CAPITAL PARTNERS, LLC, a Florida limited liability corporation; SOLUTION) } }
SEVEN, a Tennessee limited liability company; NEWCO ASSET COMPANY, an entity not known; 180 PARTNERS, a Florida	\ }
limited liability company; and DOES 1 THROUGH 20, Inclusive,))
Defendants.)))
)

FIRST AMENDED COMPLAINT

Comes now Plaintiff, Mobilitie, LLC, by and through counsel, and for its First Amended Complaint against Defendants, alleges as follows:

PARTIES

- 1. Plaintiff is and at all times herein mentioned was a limited liability corporation formed and operating in good standing under the laws of the State of Nevada maintaining its principal place of business in Newport Beach, Orange County, California and doing business throughout the United States.
 - 2. The true names and capacities, whether individual, corporate, associate or

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UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TENNESSEE AT CHATTANOOGA

MOBILITIE, LLC, a Nevada limited liability company,	}
Plaintiff,)
v	Case No. 12-cv-00320
PATRICIA A. TANT, an individual; JERRY	{
M. SULLIVAN, JR., an individual; JANET	j
GILL, an individual; MATTHEW FALLON,) JURY DEMAND
an individual; WESTOWER	}
COMMUNICATIONS INC., a Delaware	{
corporation; ENDEIRO CAPITAL	{
PARTNERS, LLC, a Florida limited liability	j
company; SOLUTION SEVEN, a Tennessee)
limited liability company,)
Defendants.	}

SECOND AMENDED COMPLAINT

Comes now Plaintiff, Mobilitie, LLC, by and through counsel, and for its Second Amended Complaint against Defendants alleges as follows:

PARTIES

- 1. Plaintiff is and at all times herein mentioned was a limited liability company ("LLC") formed and operating in good standing under the laws of the State of Nevada. Plaintiff maintains its principal place of business in Newport Beach, Orange County, California and conducts business throughout the United States. Plaintiff is a two member LLC, and its members are Gary and Lisa Jabara, both of whom are residents and citizens of the state of California.
- 2. Defendant Patricia A. Tant ("Tant") is an individual that resides in, and is a citizen of, the State of Tennessee. Tant is a former employee of Plaintiff. Tant's initial position

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Attachment G, Case #8

ELECTRONICALLY FILED Superior Court of California, County of Crange

01/30/2014 at 07:58:05 AM

Clerk of the Superior Court By Emma Castle, Deputy Clerk

1	RUTAN & TUCKER, LLP
	RUTAN & TUCKER, LLP Milford W. Dahl, Jr. (State Bar No. 36796)
2	mdahi(a)rutan.com
	611 Anton Boulevard, Suite 1400
3	611 Anton Boulevard, Suite 1400 Costa Mesa, California 92626-1931
	Talambama, 714 641 6100

Telephone: 714-641-5100 Facsimile: 714-546-9035

Attorneys for Plaintiff MOBILITIE, LLC

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9

SUPERIOR COURT OF THE STATE OF CALIFORNIA

FOR THE COUNTY OF ORANGE, CENTRAL JUSTICE CENTER

10

11

MOBILITIE, LLC, a Nevada limited liability corporation,

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18

19

VS.

DOUGLAS M. LODDER; and DOES 1 through 20, inclusive.

Plaintiff,

Defendants.

30-2014-00702067-CU-BC-CJC

Case No. Judge Linda Marks

COMPLAINT FOR COMPENSATORY AND PUNITIVE DAMAGES AND INJUNCTIVE RELIEF FOR:

- 1) BREACH OF WRITTEN CONTRACTS:
- INTENTIONAL INTERFERENCE WITH ADVANTAGEOUS RELATIONSHIPS:
- BREACH OF FIDUCIARY DUTIES:
- INTENTIONAL VIOLATION OF THE CALIFORNIA UNFAIR TRADE SECRETS ACT (C.C.C. § 3426, et seq.); 5) INTENTIONAL BREACH OF THE
- DUTY OF LOYALTY (CAL. LABOR **CODE 2860)**

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Plaintiff, Mobilitie, LLC, alleges:

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PARTIES

- 1. Plaintiff is and at all times herein mentioned was a limited liability corporation formed and operating in good standing under the laws of the State of Nevada maintaining its principal place of business in Newport Beach, Orange County, California and doing business throughout the United States.
- 2. Defendant Douglas M. Lodder ("Lodder") is an individual and former employee of Plaintiff initially serving as acquisitions associate. Lodder thereafter enjoyed promotions and

Rutan & Tucker, LLP attorneys at law

034/025318-0108 6615509.1 a01/30/14 COMPLAINT

Attachment G, Case #9

1 2 3 4 5	THOMAS J. BOIS, II (Bar No. 110250) JAMES C. MACDONALD (Bar No. 175760) BOIS & MACDONALD 2030 Main Street, Suite 660 Irvine, California 92614 Telephone: (949) 660-0011; Facsimile: (949) 660-Email: thois@boismac.com macdonald@boismac.com macdonald@boismac.com	ELECTRONICALLY FILED Superior Count of California. County of Orange 08/23/2013 at 09:24:04 AM Clerk of the Superior Count By Eleanor Sutter, Deputy Clerk			
6 7 8	Attorneys for Plaintiff MICHAEL LANZON, an Individual and BIKE RELIGION, INC., a California corporation	FSV			
9	SUPERIOR COURT OF THE S	TATE OF CALIFORNIA			
10	FOR THE COUNTY OF ORANGE				
11					
12	MICHAEL LANZON, an Individual and	CASE NO: 30-2013-90871052-CU-NP-CJC			
13	BIKE RELIGION, INC., a California corporation,				
1.4) Plaintiffs,)	ASSIGNED FOR ALL PURPOSES JUDGE: DEPARTMENT:			
15	riantiris,	DEFARIVENE;			
16	vs.	COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER			
17	MARINER'S CENTER M2, LLC, a Delaware)	EQUITABLE RELIEF			
18	Limited Liability Company, GARY JABARA,) an Individual, and DOES 1 through 25, inclusive.)	UNLIMITED CIVIL ACTION			
19	an morvidua, and DOES 1 through 23, morusive.	OVER \$25,000			
20	Defendants.	Judge Luis Rodriguez			
21	Plaintiffs, Michael Lanzon and Bike Religion are informed and believe and thereupon allege				
22	as follows:				
23	introduction				
24	 This action is brought against Mariner 	e's Center M2, LLC, a Delaware limited liability			
25	company (hereinafter "Mariner's Center") and Gary Jabara, an individual ("Jabara"), who, in				
26	violation of California Business and Professions Code § 17200, engaged in an unlawful scheme to				
27					
28	("Bike Religion") (collectively "Victims").				
	1				
	19794 Complaint of Michael Lanzon and Bike Religion, Inc.				

ATTACHMENT H

States Currently Operating In

Alaska, Arkansas, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Iowa, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Minnesota, Missouri, Montana, Nebraska, Nevada, New Mexico, New Jersey, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia and Wisconsin